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**CEO**

**Barclay Friends**

**West Chester, PA**

Barclay Friends, an affiliate of the highly regarded Kendal system, offers services for older adults including Residential Living, Memory Care, Personal Care, Post-acute Rehabilitation, and Skilled Nursing Care. Located 35 miles west of Philadelphia, Barclay Friends’ mission is to provide a continuum of services to older adults, with a focus on compassion and kindness, excellence, and continuous improvement.

The following distinctions highlight Barclay Friends’ commitment to providing the best in both living experiences and healthcare access to residents of the community, no matter where they reside on campus:

* Barclay Friends is proud to be accredited by the Joint Commission and has received the Joint Commission Gold Seal of Approval™, an internationally recognized symbol of quality.
* Barclay Friends was listed among the “Best Nursing Homes” for 2021-22 by U.S. News & World Report and received the distinction of being “High Performing” in both short-term rehabilitation and long-term care.
* The skilled nursing facility within Barclay Friends is rated Five-Star by the Centers for Medicare and Medicaid Services (CMS).

Reporting to the Chair of the Board of Directors, the CEO provides vision, strategic direction, fiscal oversight, and leadership in the fulfillment of Barclay Friend’s mission.  Additionally, the CEO demonstrates a commitment to the Kendal *Values and Practices* in serving Barclay Friends’ residents and their families, managing staff, and interactions with the greater community, fostering an atmosphere of performance excellence, transparency, and respect.

The CEO is a member of The Kendal Corporation Leadership Forum and partners with the President and senior staff of The Kendal Corporation and other Kendal affiliates, collaborating and consulting with members of The Kendal Corporation system as needed.

**Select Qualifications and Experience:**

* Bachelor’s degree is required; Master’s degree in business administration, healthcare administration, social work or other relevant field is preferred. Possession of or eligibility to sit for a Pennsylvania Nursing Home Administrator’s license is preferred but not required.
* Minimum of ten years of management experience in senior services, healthcare, or associate field.
* Skilled operationally and a demonstrated track record in designing and leading performance excellence initiatives resulting in continuous and sustained improvement. Operational acumen will include fiscal management, performance excellence, management accountability, and measurement discipline.
* Highly strategic: demonstrated track record in assessing a complex, competitive market and in developing related growth and development initiatives.
* A broad understanding of federal and state laws related to the operation of CCRCs, skilled nursing, and personal care communities.
* Exceptional managerial and communication abilities, outstanding interpersonal and diplomatic skills with the ability to work with everyone at Barclay Friends. A track record in instilling a culture of accountability, team building, effective delegation, and staff development and retention across an organization.
* Knowledge of and experience in board relations, particularly related to not-for-profit boards.
* An external, public, and philanthropic presence: the ability and interest to represent and become the public face of Barclay Friends within the sophisticated and competitive Chester County market.
* Accessible and responsive to the needs and expectations of residents, families and staff.
* Ability and willingness to develop innovative programs and partnerships, to be creative, and to ensure that Barclay Friends is an organization in the leading edge of providing programs and services to seniors.
* In all of the above, evidence of a personal and trusting presence that is driven by the ability to inspire and motivate others to promote the philosophy, mission, goals, and *Values and Practices* of Barclay Friends and the Kendal Corporation. The successful candidate will demonstrate integrity, sincerity, humility and respect for individuals, and inspire trust in and from others.

For referrals or to submit a resume, please contact Dianne Downey, Vice President, at [BarclayFriends@divsearch.com](mailto:BarclayFriends@divsearch.com). All expressions of interest are confidential. Barclay Friends is an equal opportunity employer that values diversity, equity, and inclusion. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran, or disability status.